The summer offerings at Windward Community exist outside of the regular Fall/Spring schedule. The offerings are an opportunity for Hawaii students to finish their degrees and certificates sooner. The offerings also provide college lecturers and faculty with additional teaching opportunities and typically provide the college with excess revenue that can be used to fund college projects.

As the primary goal of the summer offerings must be the learning outcomes of the college's students, it is important to determine how effective the learning is and what might be done improve the outcomes in the future.

**Basic Data**

For the student, the key elements of the summer program are tuition and the availability of courses. The college is also concerned with the number of students taking classes.

<table>
<thead>
<tr>
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</thead>
<tbody>
<tr>
<td>Resident Tuition</td>
<td>$248</td>
<td>$249</td>
<td>$215</td>
<td>$181</td>
<td>$147</td>
<td>$113</td>
<td></td>
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<tr>
<td>Classes</td>
<td>57</td>
<td>35</td>
<td>31</td>
<td>28</td>
<td>29</td>
<td>29</td>
<td>26</td>
</tr>
<tr>
<td>Seats Taken</td>
<td>563</td>
<td>377</td>
<td>360</td>
<td>279</td>
<td>373</td>
<td>438</td>
<td>400</td>
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<tr>
<td>Seats Available</td>
<td>1565</td>
<td>1015</td>
<td>795</td>
<td>737</td>
<td>748</td>
<td>759</td>
<td>705</td>
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<tr>
<td>Average Seats</td>
<td>9.9</td>
<td>10.8</td>
<td>11.6</td>
<td>10.0</td>
<td>12.9</td>
<td>15.1</td>
<td>15.4</td>
</tr>
<tr>
<td>Fill Rate</td>
<td>36%</td>
<td>37%</td>
<td>45%</td>
<td>38%</td>
<td>50%</td>
<td>58%</td>
<td>57%</td>
</tr>
</tbody>
</table>

Note: Class and enrollment data are based on Banner information as downloaded near the end of the summer and may not be the same as the official census data. Student enrollment is based on number of students enrolled in each class but does not take into account the
number of credits (and is thus not SSH). The raw data can be retrieved via http://windward.hawaii.edu/Classes. Independent Studies classes have been excluded.

**Class Offerings, 2011**

In Summer 2011, there were 57 classes offered during the summer at Windward CC, including a multi-section Math course that included 4 different developmental math classes. Courses were offered by all five departments. There were five different developmental courses — ENG 19, ENG 22, MATH 20, MATH 22, MATH 24, and MATH 25 — with multiple sections of MATH 24 and MATH 25 being offered. Tuition for the development classes was $88 rather than $248.

The summer schedule is divided into two six-week sections, with a small number of classes offered in a different period. In 2011, 27 classes were offered in the first session, 20 were offered in the second session, and 10 were offered in for a period that spanned the two sessions (including the 4 multi-level math classes).

**Enrollment and Costs**

The cost of tuition for the 2011 Summer Session was $248 per credit for a Hawaii state residents with the exception of developmental classes, which was $88 per credit. Originally, the tuition had been set at $283 but the Community College system decided to maintain the tuition at roughly the 2010 level.

The total enrollment for the other classes was 496, with total credits of 1454 and likely tuition collected of $360,000. The total enrollment for developmental classes was 58, which would have generated tuition of roughly $15,000. The total estimated gross tuition revenue for the entire summer is thus $375,000.

Data for the 9 students who were enrolled for credit in the Atelier are counted in the tuition totals. The Atelier program combines credit and non-credit students and operates somewhat independently of the basic summer offerings.
The primary cost for summer school is the cost of lecture salaries. A total of 133 credit hours were compensated. The cost for lectures in the developmental classes was treated differently: the lecturers were paid through general funds rather than the summer tuition revenues. In addition, three classes were taught by 11-month faculty as part of their assignment and who were thus not given additional compensation. The estimated total cost for lecturers was $200,000. In addition to lecture costs, the estimated additional costs incurred for the summer program is roughly $10,000, which includes additional student help and supply money, printing and postage for the Summer Studies brochure, and ads in the *Midweek* and the *Honolulu Weekly*.

As a result, the expected excess revenue for Summer 2011 is estimated at roughly $165,000. The Planning and Budget Committee has allocated the bulk of this money to purchase furniture and other equipment for the college’s Library and Learning Commons.

**Other Summer Educational Activities**

In addition to standard credit courses, Windward CC is also host to several special credit and non-credit programs.

The Atelier program is an intensive, 6-credit studio art class that ran from May 31st to July 8th. There were 21 students in the class, of which 9 were credit and 12 were non-credit.

Windward CC’s Upward Bound program is also active in the summer, with college-level classes offered to high school students on campus.

Windward Community College’s Pacific Center for Environmental Studies (PaCES), in partnership with the Hawai‘i Institute of Marine Biology (HIMB), conducted a college-level summer experience in environmental science education and research for high school juniors and seniors in Hawai‘i, a program that began in 2005. Led by Dave Krupp, the six-week program included 16 high school students and additional mentors.
Two WCC students were granted SURI (Summer Undergraduate Research Internships) internships by INBRE (NIH-funded). They performed an 8-week summer research internship, working 40 hours per week in the Natural Science chemistry laboratory. Leticia Colmenares, associate professor, mentored the two students. Their findings were presented at the SURI Symposium at UH-JABSOM, on Jul 29, 2011

Survey of Students Taking Summer Classes
Students taking summer classes in 2011 at Windward CC were surveyed. The same survey was sent to the students in both of the Summer Sessions, based on a list of emails obtained from the Admissions and Records office. The purpose of the survey was to obtain a sense of what students felt about the college’s summer school program. The survey can be found on the Windward CC website at http://windward.hawaii.edu/feedback/2011/Summer.php

Requests were sent to 515 students (227 in the first session and 288 in the second). Students attending both sessions were sent the survey for both sessions. There were 99 responses (46 in the first session and 43 in the second), meaning a 19% response rate (20% in the first session and 15% in the second). One student in the second summer session requested not to be emailed. The raw results are in Appendix A of this document.

There were eight questions: four open-ended questions, two constructed with radio buttons and two with check boxes.

1. Why did you choose to take classes from Windward CC during the summer?
2. How did you find out about summer classes at Windward CC? (check all that apply)
3. What other summer classes would you like to take at Windward CC?
4. What obstacles do you experience with summer classes?
5. What can Windward CC do to help serve you better during the summer?
6. Is the summer class schedule convenient for you?
7. Are you thinking of returning to Windward CC next summer?
8. What resources on campus are useful for you during the summer?
Unfortunately, a technical problem meant that the questions with check boxes were not properly implemented and so the initial responses were discarded.

Overall, the responses were encouraging. Some students had specific complaints and many of them had suggestions, but the tone of the responses indicated a generally positive response. Several general observations on the survey can be made:

1. Students took classes to finish their degrees faster.
2. Students sometimes felt that the classes were too quick or intense.
3. The college should look into either aligning the class schedule better with the bus system or try to reform the bus system to better align with the class schedule.

Recommendations

1. **Attempt to keep the tuition at or lower than the 2011 level of $248 per credit, with a tuition closer to $200 worth trying.**

   In the survey, several students expressed concern about the cost of tuition. It is unknown how many students decided to not take summer classes because they could not afford it.

   While higher tuition means that a class will break even financially, it also means that classes will have fewer students and, more importantly, that many of Windward CC’s students will be unable to afford to attend. Given the rate of pay for lecturers and a tuition rate of $250 per credit, a typical class would break even with 6 students (generating $4500 in tuition). At $200 per credit, the break-even point would be 7.5 students. Given the expected increase in demand with the lower tuition, a lower tuition would be expected to generate more revenue.

2. **Experiment with offering more classes**

   The fill rate for 2011 was 36%, which was the lowest it has been in the last seven years. However, there were 57 courses offered in 2011, which was by far the highest it's been in the last seven years. One would expect a higher fill rate the fewer the number of classes...
that are offered given that students who need to take classes in the summer are more likely to settle for something that they wouldn't otherwise take. However, the data from 2011 suggests that offering more courses may not do much to reduce the fill rate for classes (correlating the number of classes to fill rate yields -.59 Pearson product, suggesting that as class size increase, fill rates decrease, but also that the correlation is moderate at best).

What the data suggests is that increasing the number of classes, assuming they are well chosen, will not reduce the fill rate by very much but will instead increase the number of students on campus who are looking for different kinds of classes that a more restrictive class schedule would not include.

3. Consider surveying students in the middle of the Fall semester for suggestions of what to offer in the Summer
Many students in the survey indicated either that they were working towards a degree or certificate or that they were hoping for a particular course that was not offered. One way to respond to this demand effectively is to ask students what they would want to see offered in the summer. There are obviously limitations to asking this question, but the responses might nonetheless offer guidance or unexpected suggestions to better guide the college when it creates the summer schedule.

4. Experiment with offering classes that meet for 8 or 10 weeks in the middle of the summer.
Several students in the survey complained that the summer classes were too quick or intense. While this is to be expected in summer classes, it may also be worth experimenting with a third option where courses are offered for 10 weeks starting two weeks later than Summer Session I and ending two weeks earlier than Summer Session II. This format would likely be superior for online classes, writing intensive classes, and more advanced classes that require more student activity between class meetings.
5. Experiment with offering classes for fewer days in a week but for longer periods of time each day.

Another point raised by some students was that the need to be on campus four days a week was a significant burden. It may thus be useful to experiment with other formats where classes are held three times a week for slightly longer periods.

Suggested Options for 2012 (for typical face-to-face classes)

Summer Session I: May 21st to June 29th (6 weeks, minimum 380 minutes per week)
  95 minutes per day, 4 days a week
  130 minutes per day, 3 days a week

Summer Session II: July 2nd to August 10th (6 weeks, minimum 380 minutes per week)
  95 minutes per day, 4 days a week
  130 minutes per day, 3 days a week

Intersession Short: June 11th to July 20th (6 weeks, minimum 380 minutes per week)
  75 minutes per day, 4 days a week
  130 minutes per day, 3 days a week

Intersession Medium: June 4th to July 27th (8 weeks, minimum 285 minutes per week)
  75 minutes per day, 4 days a week
  95 minutes per day, 3 days a week

Intersession Long: May 28th to August 3rd (10 weeks, minimum 228 minutes per week)
  60 minutes per day, 4 days a week
  80 minutes per day, 3 days a week
  115 minutes per day, 2 days a week

The options are based on a total of 2280 minutes total contact. A typical face-to-face class will meet for 45 hours (3 hours a week for 15 weeks), where an hour is 50 minutes of
contact time and a 10 minute break. A typical six-week summer lecture class will meet for 95 minutes a day, 4 days a week, which means, assuming no breaks, 380 minutes per week for six weeks, for a total of 2280 minutes.
Appendix A
Raw Results of Student Survey

Question 1
Why did you choose to take classes from Windward CC during the summer?

To help stay focused on finishing my degree and stay prepared for the coming regular semester.
Because this is my home campus. I love it here.
To complete all the credits necessary for me to receive my Associates Degree.
I grew up in Aiea/Pearl City area all my life. Although LCC would’ve been the more convenient campus, I wanted to meet more new people and the WCC campus is beautiful.
currently attending windward cc
I wanted to enhance my certificate program with an essential class: Intro to World Religions. I feel it will further help me to better understand and hence, work to help peoples of all ethnicities, classes and of course, religious backgrounds. I may also return to practicing massage someday and this class will help me to work with and understand peoples of varying religious belief systems. The summer is also when I simply noticed this class being offered.
I’m already a student here and I wanted to take this course in hopes to pass it so that I can go on to the next level. If not at least I will be a little more familiar with what will be expected in the Fall.
i am an unemployed full time student. i want to get as much classes done in a year as possible.
I had to take summer classes. Windward CC is my home institution.
So I could take the classes that I didn't want to take during the fall '11 in the summer instead.
The summer course I planned on taking from my home campus (KCC) was cancelled due to a lack of students.
So I can get more credits faster and hopefully get some kind of degree sooner.
I wanted to continue my schooling without any breaks. I live in Kaneohe.
Only class offered with lab.
Requested to not be emailed
To finish school faster.
To graduate as soon as I can.
heard good things about Windward
I chose to take a class this summer to help myself get my AA quicker.
I chose to take classes from WCC during the summer time because I had time, and I needed to start taking 100+ classes.
Because I live in Kaneohe.
Stay busy
To be in a higher math class and improve my math skills
Because the class available is a prerequisite to a class that I anticipate enrolling in Fall 2011.
I only get 12 credits last semester and I want to complete as many credits I can get to get a degree. Windward Community College is my home institution and I’m trying to speed up the time in which I get my degree. Availability of the courses I wanted. To get more credits, to transfer to UH Manoa. To use my time productively and to experience what summer classes are like.

I needed to gain the credits before going back to school on the mainland. To help me reach the completion of my A.A Degree. Last semester was my first time in college. 

In job corps, we can only get 12 credits per semester. I took summer so that I can finish up my credits:

Math25
WCC is my home school and I get the best support in learning from their math department. I enjoy the slower pace of the campus. Because I would like to obtain my degree as quickly as possible.

I enjoy the teachers whom I feel truly care about their students. Being a student here during fall/spring semesters I feel that the professors here genuinely care about my success as their student, they are willing to help me with anything I am unsure about. That matters to me...that I'm not just a paycheck to them. It shows in their dedication to my understanding of the material at hand. And because of the convenience of distance from my house to WCC campus...5 minutes away.

I need it, and also it is closer to my residence. Quieter environment, I live close to the school and had free time.

Location
Because I needed math 103 in order to take the chemistry class I'm taking this fall. I chose to take classes from WCC during the summer because it is closer to where I live and I did not feel like driving to KCC for only two classes.

They had an ONLINE elective course that I wanted to take. I heard the professor I'm taking is awesome. She also teaches online which is my primary reason.

It is a distance learning course. I did not want to drive to town for classes. They offered an online course that I was interested in.

I HEARD GREAT THINGS ABOUT THE SCHOOL AND ITS A GOOD PLACE FOR ME TO START COLLEGE.

Because I looked at the summer classes offered and was interested in many of them; they are all classes I still need. I also didn't feel I needed a break from school.

I will be attending WCC in the Fall of 2011 so I wanted to get used to the campus before the Fall semester. I also wanted to catch up from the two years that I was out of college.

I wanted to complete Accounting before the fall semester.

Availability of classes that meet my graduation requirements for Manoa
I am a full-time student at Windward and I need to finish my AA degree as soon as possible. It was the only UH community college offering Chem 172. I took a microbiology class during the summer because it is a difficult subject. I felt if I took it during the fall, along with 4 other classes, I would have struggled with the course. I also took it due to the fact that I found I am a lot more interested in a subject during
the first 2 month. meaning I am more focused during the beginning of the class than I am towards the end of the semester. I thought that would be another strength in my favor of passing with the A I am planning to get in Microbiology. I took an intensive math class last spring and liked the speed of the class. Ultimately I am trying to graduate as soon as possible, that is the reason I enrolled for the 2 classes I am taking during different parts of this summer.

It is close to home.
To graduate faster.
There was a professor I wanted to take a class from.
I was required to take classes in the summer because of the program that I am in. to allow myself another slot for the regular semester
They had online classes and I live right here in Kaneohe.
I like WCC and the courses it offers for full time workers like myself. Summer courses are a little more intense but I need to earn as many credits as I can in subjects that will enhance my tentative pursuit of a major 3 or 4 years down the line.
I wanted to take an online course that is not offered in other schools.
because it's close to my home
The reason I took a course during the summer was to allow the furthering of my education
Because I find Science difficult, I wanted to take it during a time when I could focus all my concentration on the subject.
Because I know windward has excellent teachers
Close to home and I am already a student here at WCC.
Closer to home, and I'm familiar with the professors.
Because I’m currently enrolled at the school
It was listed on state-wide UH DL site.
Because it’s close to my house and I didn't want to drive all the way over to Manoa when my children are out of school.
The campus is convenient to my home, and the online classes fit my schedule.
Windward CC was offering the classes I needed, with the convenience of online classes.
I wanted to take advantage of the small class size and I love the faculty and staff.
I am a trainee of the Hawaii Job Corps program. I also reside on the Hawaii Job Corps center, therefore, I was required to attend the summer sessions. However, I choose to take classes at WCC during the summer because I love the family-feeling environment. I love WCC! ;)
Convenient and I needed to retake courses. It's also cheaper than at UH Manoa.
The class I needed was only available online at Windward CC.
fulfill requirements for liberal arts degree
Because I am aiming for my AA and it was needed.
convenience. I have such a busy schedule that traveling to the school an hour each way didn't make sense for the summer. So I took it online. I understand that it is more harder and I’m fine with that.
because it’s part of the veterinary ca program
To further my degree faster
Trying to cram in whatever classes I have left to graduate with my AA from WCC
The price for a Math class in the summer is incredible, as well as I live on the Windward side.
I needed the online course since I work full time close to home

**Question 2**

How did you find out about summer classes at Windward CC? (check all that apply)

*Note that there was a technical error in this question that overrepresented the choices at the bottom of the list. This was corrected and only the responses received afterwards are included here.*

- Brochure = 5
- Friend = 5
- Newspaper = 1
- Radio = 1
- UHCC Website = 3
- Other Website = 1
- WCC Website = 14

**Additional comments:**

I assumed WCC would offer summer classes because KCC offers them.

- UH Class Availability Site
- Both the UH Manoa course website offered details on the course and then the Windward CC website gave further details on the course.
- I attend WCC so I'm familiar with the summer classes and teachers.
- I have taken classes previously at WCC
- I am already a full-time student
- Previous chemistry professor.
- I found out if I took 2 class I would only have to pay around $200 plus the cost of books by the financial aid office. to me it was worth knocking off 2 more class before next fall and i want to bring my GPA up.
- My UH Portal class availability. And my friend
- friends were talking about summer courses
- I was attending WCC in the Spring and read about it from the website.
- I learned of the course through my professor
- I'm a student at WCC
- It's listed on UH DL site http://www.hawaii.edu/dl
- My friend said she had taken a class here so I went to my UH portal and looked up classes.
- Took summer course last year and loved results.
- Hawaii Job Corps college counselor
- I needed to retake a course so I searched through all the class availability websites.
- MyUH portal under list of classes.
- From Roy Inouye, WCC announcements, etc.
- I'm a student here.
- Brochure at the main reception desk on WCC campus.
current student
This is my third year at WCC, so I've always known that it provides summer classes.

professor
currently a student at w.c.c
I checked the availability of summer courses in all campuses that would fit my course requirements.

My mom just graduated from Windward this past semester.
Went to my Counselor and looked up courses I needed to take, and I found this one interesting.
Hawaii Job Corps pays for our courses to take summer classes and under Hawaii Job Corps, we're mandatory to take the summer classes..why? [answer for Question 1]
Advisor at my other school.
I researched where had a biology class with a lab.
& job corps; mandatory to take summer sessions :)
As a continuing student, I was aware that summer classes were offered, this year's tuition was affordable and I've taken Summer classes in the past.
i previously attended the campus
A friend suggested that I take the religion class since it is a needed course for graduation, I expected a different professor but Christine Walters turned out to be a great teacher.
From the website: While looking for Fall classes I noticed the Religion class fit into my schedule for the summer.
I have friends that have attended WCC

**Question 3**
**What other summer classes would you like to take at Windward CC?**

N/A
I like to take ONLINE courses so if WCC is offering a course online that has availability, I don’t mind taking it.
None
None.
I am excited to get into the classroom at Windward after I finish this online course.
AS OF RIGHT NOW..NONE...I DON'T HAVE TIME..BUT I WOULD LIKE TO TAKE MORE
I was interested in a few of the writing intensive classes and the screen-printing class.
REL 150
Only classes that would help me realign my schedule.
Spanish
I am taking Family Resources, Sociology and Religion.
Upper biology and math courses.
i would like to retake Eng 100, math 115 I think that's statistics, maybe a world history
I wanted to take economics 131 or 132.
I think having all classes available would be great but yes, I agree a little unrealistic.
Just the one I am attending
Math 100 Zool 141/L
sign language
Science courses. You know how KCC offers Biology 161 with 161L and chemistry.
I also want to take English 271 in July 2011.
N/A
don’t know
I would like to take MATH 135
None for now
hula, laau lapa au, Hawaiian classes, vet classes Baking classes.
I am taking math 135 in the second summer session.
One class is good for me and my budget
Would prefer Leeward for web development. My experience is that their instructors have
more teaching experience online and allow for a cross-section of student ages—not
just the young.
I am also registered for REL 150.
I would love to take music like ukulele or guitar.
I would like to take CHEM 100
I am a full-time student at UH Manoa so I would like to take summer classes at Windward
CC that are not offered at Manoa.
None. I have enough as is and so my schedule's full enough.
Whatever would help me to get my degree faster.
n/a
More ICS courses
I’m registered for math 100 in the second summer session
Art and photography
N/A
automotive engineering,
Hawaiian language
None.
Photography or Piano
more animal science classes
Initially I wanted to take ICS 50 but the class was cancelled. I would like to take an
ethnobotany course and also an acrylic painting class.
As many as possible, however because math had a grant and the tuition rate was something
I could handle I only took this one class.
I don't really have much left to take. but i think its great you have summer zoology courses
Another class of Screenprinting
Not sure.
Anything that will help me graduate sooner.
Any needed for the liberal arts cirieulum. As long as they are not $800 a class
Art
What ever WCC can offer, and what ever classes I need, I will take.
I may take a Summer Math course, or even another English course.
Math
NA
math and english
None at this current time.
Family Resources and math
I think the classes available for summer are enough of a variety to satisfy.
Advanced Psychology classes.
Any class that I am personally very interested in, just in case the workload is super heavy
and compact, at least I’ll be able to eagerly enjoy it.
None.

n/a
psychology & english & maybe math.

Math
I’m almost done with my AA. Math is my only concern.
anyone that i need to take... don’t really have a preference
More Hawaiian based classes would be nice. Like Hula, wood classes. Basically more
options for the summer classes would be great also.
Art classes! Science?
Pharmacy, Nursing pre requisites for UH Manoa KCC etc
currently none
math and electives

Question 4
What obstacles do you experience with summer classes?

Time management because the courses are only 6 weeks.
The courses go so fast because time is limited but I think I can handle it.
When other students don’t post homework in a timely matter when our assignment
includes responding to their posts. I also find teachers use Laulima in many different
ways. For example, not all teachers uses the tests and quizzes under that link but
rather another so it tends to get a little confusing. This summer my other teachers
site was out at least the day before class started or I got an email from them
regarding the course. My WCC teacher’s site was under construction until 8am that
day so I was a little confused as to whether we would have a class up and running by
Monday.

None.
I would like to see more of the books at UH Manoa campus. The only other obstacle is time
and gas. Classes, professors, the helpline over the phone are all great.
NONE AT ALL
I enjoy school so the only obstacle is the beautiful summer weather, but my schedule is
flexible.

none
None
Work and class time overlap, although not an issue this semester due to on-line class
Time management and rushed deadlines.
None.
the cost, I would definitely take and plan on taking more summer courses if it weren’t so expensive. I’m sure I can vouch for everyone who is serious in graduating that they would go to summer school if they could afford it and many of my class mates have told me this. they even say I am crazy for paying the summer tuition. i bet the campus would be just as crowded during the summer as it is during spring and fall if the student could afford it.

None so far.
The long class periods.
Faster pace. Had to cut down on my hours at my jobs, but was expected.
It’s accelerated, so I am learning a lot of things in a very short amount of time!
time constraints
Not being able to get financial aid
I am taking 2 online courses, and it requires a lot of time and reading.
Time management is important to keep up with the work load.

N/A
purchasing books at the bookstore
The price of tuition
none
Cost of classes and childcare.
It takes much more consistency in study habits unlike spring and fall sessions.
I think that being in an online class, it's more of our responsibility to get all the work done and follow up on new information.
For this class, I found it disconcerting that grades are posted in class discussion. Isn’t there a confidentially clause for grades in UH system. At UHMC teachers must receive student ok to receive grades via email. During undergraduate years at UH Manoa grades were posted with SSN no. as identifier. With a class of 10 or less students it's quite easy to see who is faltering using initials. The fast pace is always a factor, esp. during summer with a 60-hour work week. I did have technological issues, such as my work computer crashed and living in rural area where houses are too far apart for cable (road runner) dial up won't do. One thing that weighs on me, for lack of a better description, I actually felt unsafe as the class prodigy saw fit to tell me to complete assignments 6, 7, and 8 in order to complete assignments, not knowing that my computer crashed on Thurs. All in all bad timing and bad teaching would sum up a week in this summer class.

My kids are out of school so I have to work around their summer activities.
The pace is much faster, and I have to try to stay ahead of the class (or at least not fall behind). Depending on what I have on my plate at work, it's sometimes challenging.
None so far.
Tuition and Time are the main obstacles for summer. But i think it is worth it if you can balance the two.
There is not a big variety of courses offered during the summer.
campus location, tuition, and timing.
This is my first online class and I am not used to the protocols.
none
None so far. Every thing is going accordingly. Except for book misplacement at the store and the occasional class drops.
More study time needed and condensed courses because of the amount of time.
times.. it’s right in the middle of the day
More homework, more studying, faster pace
Having to go full time in order to apply for financial aid
Very fast pace, so it’s difficult to keep up. But, I understand the necessity since the course is
only 5 wks long.
I find it harder to spend the time to read. Since my book is also online, it’s harder to sit at a
desk and read from a screen than it is to read from a book.
current traffic due to construction on the kam highway
The bus schedule for route 56 isn’t very convenient for class times. The two arrival times in
the morning are 7:11 am and 7:57 am. With classes starting at 8am, it leaves those of
us who ride the bus with a choice of being way too early or a couple of minutes late.
none
Even though I like having online classes, they still aren’t as good as seeing the professor
face to face in a classroom.
Just the price
accelerated speed needs a lot of organization and dedication
The fact that the summer terms are short and thus, intensive can be difficult....to keep up
with learning required amount of information in shorter period of time.
None
getting the teacher you prefer.
The work load
the accelerated classes will be my issue, but this is the reason I took the summer classes
that i did. I wanted to concentrate all my time and energy on specific subjects, like
math.
Sometimes I find a hard time not having face to interaction and some of my questions are
hard to convey through one-way communication.
We go through things faster than a regular semester so it’s harder to take in everything that
they’re throwing at us, but it’s not too bad.
The [] course I’m taking currently is being taught by a person who hasn’t taught this course
before. With prior experience being taught by a newbie really hasn’t helped me at all.
I hope this class works out for me.
Driving.
Price of tuition.
There are not very many classes offered.
none
The obstacle I experienced was making sure you have enough time to put in to the class to
get the work done.
One obstacle I faced while taking summer classes was not having enough time to complete
assignments. What is supposed to be a 4-month course is jam packed into 6 or 7
weeks, and I was overloading on work, but that was mainly for my online course.
None
Six-week classes are challenging
that summer classes makes you a stronger and well-organized student because the time
period is shorter then a semester long
Being very disciplined since the class is compressed into 6 weeks of instruction rather than 16 weeks.

from where i stay (Waimanalo) to WCC, its pretty hard especially when we (job corps students) catch bus.. so we usually get classes thats after 8am and before 6pm.

I don't really have any obstacles regarding summer classes because I prefer the fast pace we work at as opposed to the long dragged out regular semester.

None.

none so far

It is harder to have so much information crammed into such a short amount of time. Also I find that the tests are a lot closer together.

The cost and the fact that you could not do a payment plan almost stopped me from trying to sign up.

none.

Early morning classes

None, whatsoever.

at this point, nothing

The sessions are very short, causing a great deal of information to be given in a very short period of time. Also, the cost is really quite high.

The main obstacle of summer classes is the time constraint for me. It is A LOT of material that is jammed into 6 weeks of a class. It almost seems as if you are rushing through the material or cutting out specific things for the course that you wouldn’t normally do during regular school sessions.

This summer I tried to get a tutor before the classes started. They the trio staff, told me they did not have any. After two weeks into the course, I got a call from Trio that they could help me. I find that the tutors are somewhat helpful, but I personally had a difficult time because while sitting with the tutor, she holds long conversations, tutor talking to everyone that comes to say Hi, long conversations. I needed a one on one tutor, some one like Russell. He helped a few times. But although my tutor was a nice person, I found her to talk to much to many people while she tutoring instead of focus on student! My instructor was a big help also...she was very willing to help tutor me after class. Jodi Storm

The pace is quicker.

my professor in zool141 lab is not very clear on what to study for the exams. He says to learn specific things and then adds in other things that we were not expecting. it went by really fast

**Question 5**

**What can Windward CC do to help serve you better during the summer?**

I have not run into any problems as of yet.

I am satisfied with WINDWARD CC's summer program.

N/A

Nothing. It’s going well.

Keep responding to e-mails.
CANT THINK OF ANYTHING..EVERYTHING IS GOOD.
n/a
No complaints so far.
The school does a good job trying to keep a work and school schedule possible. Maintain that trend.
Post assignment earlier and allow students as much time as possible access to them.

the campus is as great as it always is. janitor keep it super clean. just could use more summer funds for trio it seems they are tighter on funds during the summer.
None thus far.
Maybe offer classes later into the day, beyond 1pm.
Nothing that i know of.
Instead of two summer sessions, one is fine.
The library hours should include at least 1-2 night time hours, for example> Mon/Wed open till 8pm.
N/A
nothing

Make childcare available. Have WCC "in-house" scholarships available for the summer session...
I think WCC is doing a great job already..
Nothing, they are all good.
Laulima, unlike WebCT or Blackboard, allows instructors freedom to use it as they wish; there's no uniformity. This is the first online class totally online in Laulima for me.
As part of the proctor side of my job I have joined online classes to help students with Laulima and have more empathy regarding assignments not listed in syllabus or grade posted in discussion. This actually a suggestion for all-year.
Actually, nothing. The instructor for my course is doing an excellent job of keeping us on track. I am enjoying the class!
Nothing i love it.
I am not to sure yet.
What you're doing now is fine.
Not much at the moment. The professor of the class and the administration staff that I have spoken with have been very helpful.
Nothing, your doing a good enough job as is, continue to do so.
Nothing.

have night classes
Offer more classes at different times. Most of the classes that i were interested in were on the same schedule.
nothing that I can think of.
Everything is great
let students know about the traffic in the area as this will affect travel time to get to class
Coordinate with the Bus for a schedule that give students sufficient time to make it to class.
nothing
Everything
Everything is good.
n/a
more tutoring
Provide for a Religion 150 tutor at TRIO....it actually may be already available but, I don't think so.
You are doing enough, However if you are able to keep the tuition down that would bring more people to school in the summer.
everything was pretty good. i like all the open parking.
No comment
w.c.c is doing just fine!
Nothing.
Not much, it’s good.
Please have teachers who has taught the subject before, teach the summer courses. It eliminates the guessing on how the class might be.
Provide scantrons please!
Lower the price of classes
Cheaper tuition. More classes.
WCC can help serve students better with trying to have a SI for every summer class.
I feel the Online courses could be better organized. In my previous summer course, I had a problem downloading the VLC media program, and I ended up watching a few movies with just the audio. The directions on where to go to download the program could be clearer.
None
No problems
none
Nothing at the current time. Service is appropriate.
nothing that i can think of now
No changes necessary.
Student ID card is very hard to obtain: staff at this office is hardly available.
nothing I can think of. I really don’t mind the fast cramped pace, and it's rewarding to get through so quickly but thoroughly.
Have more teacher office hours so we can meet with them more to go over what we learned.
offer a payment plan of some type would encourage more to sign up.
none. all is good
Nothing. Having the regular staff for support and guidance was a welcomed surprise.
have different/more class options available
Lower the cost of the tuition. I think more students would attend if the cost of summer was in line with the cost of regular classes.
I would suggest maybe making some of the core classes that are used for graduation requirements to run the length of the entire summer in hopes of getting the most out of the summer class. Without having to sacrifice some of the material because of the time/weeks allotted for the summer sessions.
Provide one on one tutors...make rule for the tutors that while they are tutoring, there should be no cell phones used, no conversations held„math math math...
Remind professors to either tell us to study everything or be accurate on what we should focus on. I don’t like to be mislead.
nothing really. My class was perfect.
**Question 6**  
*Is the summer class schedule convenient for you?*

Yes: 71 (36/35)  
Sort of: 18 (10/8)  
No: 0

**Additional comments**  
N/A  
Most of the classes I needed to take or wanted to take were unavailable. It was a struggle to find multiple classes to take in the same summer semester.  
It is good so far.  
I wish the SI session wasn’t on the only day that I don’t have any classes. So, instead of coming to school 4 days a week, I have to come every day now.  
I wish there were some night Math courses for those wishing to fulfill the Math requirements.  
It would have been nicer if the class I wanted was earlier in the day, but this works.  
make it later in the day, like a night class  
More classes at different times  
it’s ok  
Would like to see lecture and lab coupled together without 2 hour break in between. It would be way more convenient that way (or at least one section offered that way!)  
Nothing needs to be improved because the summer class schedule was very convenient for me.  
more classes and less online classes  
Make the length of the class longer: add another 2 - 3 weeks so that the materials don't get too condensed.  

idk  
more times

**Question 7**  
*Are you thinking of returning to Windward CC next summer?*

Yes: 26 (10/16)  
Maybe: 48 (28/20)  
No: 15 (8/7)

**Additional Comments**  
if you guys offer more ONLINE classes I may be returning during the next summer.  
Not sure yet  
Spanish, Chinese or other language useful for business  
Upper level biology.
world history, computer skills class maybe
Nursing classes
At the moment can't think of what course I may need.
I will be transferring to KCC in the fall and next summer I will still be at KCC because I will be in the Medical Assisting program.
Not sure yet.
Veterinary Ca program classes
More ICS courses
**Graduating in spring 2012
Photography/Piano
Acrylic painting 100 level, Ethnobotany 100 level and
Intro to Hawaiian Culture/100 level
Going to transfer
I will be transferring to KCC for my degree program. Next summer I will be doing an externship for my degree program
More anthropology classes please!
Anat and Phys. 2
It depends if WCC offers the classes I would need next year
sociology and psychology with convinient time:) idk
Psychology classes.
Advanced Psychology classes? Will see what the future holds.
Psychology and screenprinting
might do math or Hawaiian studies or politics not quite sure yet
Zoology 141 142 and Labs, pharmacy 110

Question 8
What resources on campus are useful for you during the summer?

Note that there was a technical error in this question that overrepresented the choices at the bottom of the list. This was corrected and only the responses received afterwards are included here.

14 = Cafeteria
4 = Computer
16 = Counseling
12 = Lab
15 = Library
18 = TRiO
18 = Website
21 = Wireless Network

Additional Comments
I live on a neighbor island so will not be using the campus.
I don’t go to the campus. I am taking a course online.
Online student for Sem 1. Have to make further comments for Sem 2.
Trio is a must I don’t have use of a computer with out them. I am there 5 days a week
because on the weekend I have no means of typing papers using the internet to
complete study guide, I depend on trio, I wish the library was open on the weekends

N/A
Everything, including people, resources and tutoring is extremely useful in helping me to
succeed. Some of which (councilors and teachers) I could no doubt have failed with
out them and their help.

Math Lab
Parking
math lab, the testing center
all of the above, I use them all year round
Swimming Pool!
summer school should function just as fall or spring semester
I feel they all play an important part of my education. Not every time nor everyday will I
use these resources but knowing that they are available to me is convenient for my
success in getting ahead with my education.